Last updated on 9th December 2021

1. General Terms of Use

AIMICA LTD ("AIMICA", "Services", "Software", "we", "us" and/or "our") operates www.aimica.co.uk and AIMICA App in iOS App Store ("App")

These Terms of Use govern your use of AIMICA and our services. Please read these terms of use before you start using our Services.

AIMICA refers to AIMICA LTD, a company who designed and built AIMICA, registered in 86-90 Paul Street, London EC2A 4NE, United Kingdom.

"Device" refers to the device which is used to access the Services.

"You" refers to the user of the Service.

By downloading the App from iOS App Store, and any updates for the App, you agree to be bound by these Terms of Use. By using the Services, you indicate that you decide to accept these Terms of Use and that you agree to abide by them. If you do not agree to these Terms of Use, please refrain from using the Services.

2. About the App

AIMICA (the "App") is a Software created to provide text, voice and video chat services designed to entertain, and provide companion and friendship using iOS Apple mobile smartphones.

This is not a Software to provide healthcare or medical device provider, nor should our Services are used for medical care, mental healthcare or other professional health care services. Medical care, mental care or other professional health care services can only be provided by your Doctor or General Health Practitioner or Provider.

This Software shall not be used for emergencies. If you are in an emergency including medical, fire, mental and health, please call your local emergency phone number, or go to the nearest institutions including hospital accident and emergency, and police station.

If you are considering or committing suicide or feel that you are a danger to yourself or others, you must discontinue use of our Services immediately, call your local emergency phone number or notify appropriate police or emergency medical personnel or health care provider.

AIMICA reserves the right to modify or discontinue, temporarily or permanently, the Services (or any part thereof) with or without notice. You agree that AIMICA will not be liable to you or to any third party for any modification, suspension or cancellation of any of the Services.

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3. Using the App

In order to use the App, you will need to register using your email address and creating a new password. Alternatively, you may enable register and log in via Apple ID, Facebook or Google account. Registration data and information about you are governed by our Privacy Policy.

You are responsible for maintaining the confidentiality of your password and account, and are fully responsible for all activities that occur under your account and password. If you suspect there is a breach of unauthorised access or any breach of security, please notify AIMICA immediately, and ensure you exit from your account. AIMICA will not be liable for any loss of damage arising from your failure to comply in this area of maintaining the confidentiality of your password and account.

As a subscriber, you opt-in to receive occasional news, survey and Service communication emails. You can unsubscribe from AIMICA emails by letting us know via email on info@aimica.co.uk.

AIMICA subscriptions are not transferrable and you cannot be sell or exchange or transfer the Services in any way.

You may not reverse engineer, translate, disassemble, integrate, decompile, remove, modify, combine, create derivate works or updates of, adapt, or attempt to derive the source code of the App or Services, or any part thereof.

As a subscriber, you can choose one of the following subscription options in the iOS App Store:

- Free Trial Use gives you access to text, voice and video chat Services for a period of 3 days.
- Text Chat gives you access to only Text Chat for the following subscription options:
 - Monthly
 - 6 Monthly
 - Annually
- Text and Voice Chat gives you access to <u>Text and Voice Chat</u> for the following subscription options:
 - Monthly
 - 6 Monthly
 - Annually
- Text, Voice and Video Chat gives you access to <u>Text, Voice and Video Chat</u> for the following subscription options:
 - Monthly
 - 6 Monthly
 - Annually

Should you fail to pay your subscription after a due date, you services will be automatically be suspended. Your subscription renewal will continue to be billed to the payment method you have provided in the iOS App Store, automatically until you cancel the subscription. Your subscription must be cancelled before it renews in order to avoid billing of the next subscription payment. There will not be refund for any partial subscription period. You can modify paid subscription through the iOS App Store where you originally acquired the subscription.

Your subscription purchase is final and we will not be able to provide you a refund. Your subscription will be subject to Apple's applicable payment policy, which also may not provide refunds.

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You may cancel your subscription and delete your account at any time by accessing your iPhone's Subscriptions Settings. Once cancelled, paid subscription is effective at the end of the applicable billing period.

Our services are only for customers of 12 years of age and over. If you are under the age of 12 years old, please do not use our Services as it may not be suitable for you. If you have reason to believe that a child under the age of 12 has used out Services or has provided personal information to us through AIMICA, please contact us at info@aimica.co.uk, and we will take necessary actions to delete that information from our records.

4. Technical Requirements

Your device must meet certain system requirements in order to use AIMICA. These requirements can be found in the iOS App Store.

Our services are available via mobile Apple devices (iPhones) and requires your mobile device wireless service's data charges or WiFi connectivity.

Downloading or using the App is at your sole risk.

5. Maintenance and Support

If you face any issues while accessing our Service, you can get in touch with us by clicking on 'Help Centre' in the AIMICA App. Alternative, you can also contact us at <u>info@aimica.co.uk</u> or getting in touch using our website at <u>https://www.aimica.co.uk</u>. We will get back to you as soon as possible to resolve your issues.

6. Liability

AIMICA Service is to provide you entertainment, company and friendship in good faith. AIMICA will not be liable for any direct, indirect, incidental, consequential harm to you. You agree to release, indemnify and hold AIMICA and the officers, employees, directors and contractors harmless from any and all losses, damages, legal actions, actions of any kind and injury (including death) arising out of or relating to your use of the Services, your connection to the Services, your violation of these Terms of Use.

7. Termination

We reserve the right to suspend or terminate your use of our Services as a result of your fraud or breach of obligations under these Terms of Use. The suspension of termination may be immediate and without notice.

We may also, in our sole discretion and at any time discontinue providing the Service, or any part thereof, with out without notice.

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8. Intellectual Property Rights

AIMICA is for your personal use only. Unless otherwise expressly authorised, you agree not to distribute, display, perform, license, publish, sell, resell, reproduce, copy / duplicate, create derivate works from, modify, exploit, transfer or upload for any commercial purposes on anything related to AIMICA and its services.

The AIMICA name and logos brand (Trademark number UK00003548349) is protected by the Intellectual Property Office, United Kingdom.

9. Applicable Laws

Recognising the global nature of the Internet, you therefore agree to comply with your local rules and laws regarding your use of the Service, including as it concerns online conduct and acceptable content.

iOS App Store legal information applicable to your location can be accessed in the link below <u>https://www.apple.com/legal/internet-services/itunes/</u>

10. Your Privacy

AIMICA respects your privacy. Please see our Privacy Policy for more details. By using the Service, you consent to our collection and use of personal data as outlined therein.

Please contact us at <u>info@aimica.co.uk</u> to ask us any questions regarding these Terms of Use.